

Global Consultant
Interim Leader
Executive Coach

Functional Expertise
Merger Integration
Performance Optimization
Strategic Business Planning
Group Facilitation
Complex Project & Program
Management
Operational Excellence
Change Management
EQ for Leaders
Communication Strategy

Other Accomplishments & Interests:

Published author
Community Servant
Avid Athlete

## Michelle DeAngelis

Michelle has 25 years of experience delivering results and creating peak performers for companies ranging from Fortune 500 to startups – so she understands the business landscape, large and small. She is known for running large-scale consulting engagements, conducting rigorous corporate coaching, leading complex projects and providing seasoned interim executive leadership. Michelle's work as an interim leader heavily informs her coaching, and vice versa. She has operated for two decades in many interim leader roles such as COO, Chief of Staff, VP Sales, VP Marketing, VP Partnerships, ELT member.

**Select Clients:** Activision, Amgen, Bank of America, Chartboost, Herbalife, JPMorgan Chase, Kaiser Permanente, LaunchPad, Move.com, Nationwide, Red Bull, Silicon Valley Bank, MUFG Union Bank, Wells Fargo, Workday, YP.com.

- Served as interim executive leader for 14 months in many roles including Operations, Sales, Partnerships and Enterprise Strategy, for a tech startup in San Francisco.
- Seasoned and versatile management consultant with experience in coaching over 600 executives in leadership development, self-mastery, change management, merger integration, business process redesign, project and program management and employee communication.
- For a global commercial bank, managed a start-up project team of 50 contractors over a one-year period to conduct an extensive Bank Secrecy Act Transaction Review with tremendous regulatory scrutiny. Developed approach and workflow in support of this highly complex and successful initiative.
- Served as Interim COO for a privately held marketing company in Los Angeles, with full Operational and Financial oversight; directed personnel during significant upheaval, including policy & procedure changes, staff RIFs, organization redesign and centralization.
- Served as Interim Chief of Staff for a \$3B financial services organization, leading the Finance Transformation comprising 40 priority projects responsible for critical dates, key partners and dependencies.
- For one of the largest US banks, conducted executive and senior management coaching over 3 levels in a major division of the organization: C-level, direct reports and 2-downs, which resulted in the client acknowledging that this "raised the collective GPA" of the division.
- Having worked on seven post-merger integrations, Michelle understands what it takes to deliver real and lasting culture change, make communications work and fix complex business processes. She works closely with the client's IMO to create success and hit key milestones by leading people out of their comfort zones, at speed, and helping them step into new alliances, new processes and new technologies across a multi-year effort.

## Career Experience:

1994 - Present Michelle Inc.

Owner/Founder, Management Consulting Firm

1988 – 1994 Bank of America

VP, Service Quality & Telebanking

Managed staff of 300+